



# HOTEL PERFECT News

Christmas 2008

## Hotel Perfect sponsors Tourism Awards

Hotel Perfect were once again sponsors at the South West Tourism Awards held at Cadbury House Bristol. The South West Tourism area covers from Bournemouth in the South East across to Gloucester, taking in Dorset, Wiltshire, Gloucestershire, Somerset, Devon and Cornwall.

It was a particular pleasure to hand over the Gold Award for Large Hotel of the Year to one of our long established customers, the four star multi award winning Bedruthan Steps Hotel. Bedruthan Steps also collected Silver awards for Business Tourism and Sustainable Tourism.



*Bedruthan Steps collect the award for large hotel of the year from Rob Sheard, Hotel Perfect, Francis Cornish, South West Tourism & Dr Phil Hammond.*

## Hotel Perfect The next version...

The Hotel Perfect Focus Group met for the first time on the 15th December. They were the first customers to see a working version of the new Hotel Perfect Version 5.

## HOSTEC

Visit the Hotel Perfect stand at The Hospitality Show 19th, 20th & 21st January at The NEC Birmingham stand 605. Email [sales@dbsoft.co.uk](mailto:sales@dbsoft.co.uk) for your free entry ticket.



## Online Bookings

By November of this year our Online Bookings server had generated more than £6.7 Million of online bookings for our customers. A number of customers have gone from strength to strength with the system. Our top performer averaged over 1300 bookings worth more than £46,000 per month.

A number of customers who in the past have used other systems with less features have now moved across to the Hotel Perfect model and have seen increased sales as a result.

To find out more about Online Bookings contact Rob Sheard on 0870 000 1601.

## Hardware Services

The Royal Beacon Hotel has joined an increasing number of customers who use Hotel Perfect not only for their hotel management software but also to provide Online Bookings, EPoS and now Hardware services and support.

We have just installed a brand new network, to compliment their new Reception area providing all the new IT hardware including a File Server and new workstations together with onsite support 365 days a year.

## Cornwall College

Hotel Perfect has recently been installed as the front of house Training System at Cornwall College.

This is now our 3rd College currently training pupils on Hotel Perfect. Cornwall joins both Bournemouth & Poole and South Devon College in using our system to train those looking to forge a career in hospitality.

## Christmas Hours

### Friday 19th December

Office Open 8am – 12.30pm  
Emergency Support 12.30pm -11pm

### Saturday 20th

Emergency Support 8am -11pm

### Sunday 21st

Emergency Support 8am -11pm

### Monday 22nd

Normal Hours

### Tuesday 23rd

Normal Hours

### Christmas Eve

Office Open 8am – 3pm  
Emergency Support 3pm -11pm

### Christmas Day

Emergency Support 8am -11pm

### Boxing Day

Emergency Support 8am -11pm

### Saturday 27th

Emergency Support 8am -11pm

### Sunday 28th

Emergency Support 8am -11pm

### Monday 29th

Normal Hours

### Tuesday 30th

Normal Hours

### New Years Eve

Office Open 8am – 3pm  
Emergency Support 3pm -11pm

### New Years Day

Emergency Support 8am -11pm

### Friday 2nd January

Normal Office Hours

## Last Orders...

Don't forget to order till rolls and printer ribbons before Christmas.

Last date to order in time for the Christmas break is Wednesday 17th December - Any orders placed before 5pm will be delivered by Friday 19th December.

You can contact our sales team on 0870 000 1601 or by emailing [sales@dbsoft.co.uk](mailto:sales@dbsoft.co.uk)

Sales: 0870 000 1601 // Support: 0870 000 1602 // Fax: 0870 000 1605